DEBIT CARD TRAVEL NOTIFICATION

First Name: Last Name:

Submitted on:

As part of TrustTexas Bank's fraud protection program, we monitor debit card usage to detect unusual transactions at point of sale terminals.
To ensure debit card transactions are not blocked while you are traveling, please submit the form below. Call us at 800-342-0679 if you have any questions.

CUSTOMER INFORMATION

Customer Information

First Name _____

Last Name _____

Best Contact Phone Number _____

Email Address _____

16 Digit Card Number _____

TRAVEL INFORMATION

Request Type	

Departure Date	Return Date

DESTINATION INFORMATION - please share names of all states and/or countries you will be traveling. (required) *Please note: We do not have any states within the US blocked. We recommend using your PIN as much as possible while traveling to other states to help minimize declined transactions.*	

NOTIFICATION

As of the departure date specified above, you are notifying TrustTexas Bank of your travel itinerary. Please note, it is important to be specific about the country/countries or states that you are visiting, dates you will be leaving and dates that you will be returning. This allows us to better assist you by allowing purchases out of these areas to be processed. If you are traveling out of the country, your TrustTexas Bank debit card will be notated in reference to your travel plans. As a TrustTexas Bank customer, you will continue to be monitored by our fraud monitoring service and may receive a phone call while you are traveling to determine the validity of purchases made out of these areas. We recommend you use your PIN as much as possible. For your security, you should be sure that all of your contact information is up to date. As always, all lost or stolen debit cards should be immediately reported to a Customer Service Representative at 1-800-342-0679.
If we have any questions regarding this request, we will contact you at the phone number provided.