



Federally Insured by NCUA, Equal Housing Lender

Online Survey

First Name:	Last Name:
Date of your transaction: (required)	
Time of Transaction: (required)	
Full Account Number: (required)	
Employee Who Helped You (Name or Teller #): (required)	
Below, please rate the quality of service you received from our employee. Please check only one box per question.	
Promptness (required)	<input type="radio"/> Excellent <input type="radio"/> Above Average <input type="radio"/> Satisfactory <input type="radio"/> Needs Improvement <input type="radio"/> Poor
Accuracy (required)	<input type="radio"/> Excellent <input type="radio"/> Above Average <input type="radio"/> Satisfactory <input type="radio"/> Needs Improvement <input type="radio"/> Poor
Courtesy (required)	<input type="radio"/> Excellent <input type="radio"/> Above Average <input type="radio"/> Satisfactory <input type="radio"/> Needs Improvement <input type="radio"/> Poor

Professionalism (required)	<div><input type="radio"/> Excellent</div> <div><input type="radio"/> Above Average</div> <div><input type="radio"/> Satisfactory</div> <div><input type="radio"/> Needs Improvement</div> <div><input type="radio"/> Poor</div>
Overall Satisfaction (required)	<div><input type="radio"/> Excellent</div> <div><input type="radio"/> Above Average</div> <div><input type="radio"/> Satisfactory</div> <div><input type="radio"/> Needs Improvement</div> <div><input type="radio"/> Poor</div>
Did the employee offer you a product? (required)	<div><input type="radio"/> No</div> <div><input type="radio"/> Yes</div>
If the answer is yes to the question above, what product did they offer? (If no product was offered, type in None or N/A) (required)	
Other Comments:	