

## Member FDIC | Equal Housing Lender Privacy Statement

## Cardholder Dispute Letter - EMV Chip Fraudulent PIN-based Transactions

First Name:	Last Name:			
Submitted on:				
Cardholder Name				
Card Number (required)	First 6 Digits	s of Card Number	Last 4 Digits of Card Number	
Transaction(s) Disputed (required)	Transaction 1  Transaction 2  Transaction 3  Transaction 4  Transaction 5	Tran/Local Date	Tran Amount	Merchant/Bank
I am disputing the above charged Choose only one option (required)	ge(s) due to the following	g reason ( <b>cneck only</b> one r	eason):	
Date card was stolen (if applicable)				
If you participated in one transaction at the merchant/bank location, but NOT the transaction listed, enter the Authorized Transaction Amount (if applicable)				
If you participated in one transaction at the merchant/bank location, but NOT the transaction listed, enter the Authorized Transaction Date (if applicable)				
5.				
Phone Number				
Email Address				

Bank Use Only:	
Date Cardholder Initially Contacted FI:	
Date Card Blocked/Hot Carded:	
Transaction #1 DataNavigator Case #:	
Transaction #2 DataNavigator Case #:	
Transaction #3 DataNavigator Case #:	
Transaction #4 DataNavigator Case #:	
Transaction #5 DataNavigator Case #:	