



Member FDIC | Equal Housing Lender

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## Cardholder Dispute Letter - EMV Chip Fraudulent PIN-based Transactions

First Name:		Last Name:	
Submitted on:			
Cardholder Name			
Card Number (required)	First 6 Digits of Card Number	Last 4 Digits of Card Number	
Transaction(s) Disputed (required)	Tran/Local Date	Tran Amount	Merchant/Bank
	Transaction 1		
	Transaction 2		
	Transaction 3		
	Transaction 4		
	Transaction 5		
I am disputing the above charge(s) due to the following reason ( <b>check only</b> one reason):			
Choose only one option (required)			
Date card was stolen (if applicable)			
If you participated in one transaction at the merchant/bank location, but NOT the transaction listed, enter the Authorized Transaction Amount (if applicable)			
If you participated in one transaction at the merchant/bank location, but NOT the transaction listed, enter the Authorized Transaction Date (if applicable)			

Date	
Phone Number	
Email Address	

**Bank Use Only:**

Date Cardholder Initially Contacted FI: \_\_\_\_\_

Date Card Blocked/Hot Carded: \_\_\_\_\_

Transaction #1 DataNavigator Case #: \_\_\_\_\_

Transaction #2 DataNavigator Case #: \_\_\_\_\_

Transaction #3 DataNavigator Case #: \_\_\_\_\_

Transaction #4 DataNavigator Case #: \_\_\_\_\_

Transaction #5 DataNavigator Case #: \_\_\_\_\_