

Member FDIC | Equal Housing Lender Privacy Statement

Cardholder Dispute Item Statement

First Name:	Last Name:			
Submitted on:				
Date				
Cardholder Name				
Cardholder's Address (required)	Address Line 1 Address Line 2 City	State	ZIP Code	
Email Address (required)				
Home Phone Number				
Work Phone				
Card Number (required)	First 6	6 Digits	Last 4 Digits	
Does your card have a Chip? (required)				
Type of Loss: (required)				
I have examined the charge(s (Add more information in the '	;) on my account and quest "Additional information" sec	ion the following transaction(s) tion at the bottom if necessary	: .)	
Merchant #1 Name				
Merchant #1 Amount				
Merchant #1 Transaction Date				
Merchant #2 Name				
Merchant #2 Amount				
Merchant #2 Transaction Date				
Merchant #3 Name				
Merchant #3 Amount				
Merchant #3 Transaction Date				
The following explains my dis	pute:			

(required)	
Date returned merchandise/cancelled services (if applicable)	
Date I contacted the merchant and cancelled the monthly recurring transaction (if applicable)	
Date reservation cancelled (if applicable) My reservation cancellation	
number is (if applicable)	
Reason for requesting a copy of the sales draft (if applicable)	
Other described below (if applicable)	
	e related to lost/stolen/counterfeit cards, you may be required to make an attempt to resolve the dispute with
Attempt to Resolve Information	dispute. Please describe your attempt to resolve in the following sections:
Attempt to Resolve Information I have made an attempt to resolve with the merchant.	
Attempt to Resolve Information I have made an attempt to resolve with the merchant. (choose one) (required)	
Attempt to Resolve Information I have made an attempt to resolve with the merchant. (choose one) (required) Date of Contact	
Attempt to Resolve Information I have made an attempt to resolve with the merchant. (choose one) (required) Date of Contact Contact method (required)	

Additional Comments	
Additional information	
FI Internal Use ONLY: If applicable, date the card wa	as blocked: